## 2023-2024 IMPACT REPORT



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## LETTER FROM THE CEO

It is with great pleasure that I share Casa Pacifica's 2023-2024 Impact Report.

This year, our team had the privilege of serving 1,850 at risk youth and families through our 17 programs and services, providing support and opportunities for a bright future.

The unwavering commitment of our donors and volunteers has been instrumental in equipping us to address the challenges presented by the youth mental health crisis. Your support has enabled Casa Pacifica to expand our programs, enhance our services and help even more vulnerable youth and families.

This report is a testament to the incredible journey we've embarked upon and our shared commitment to making a difference in the lives of at-risk children, young adults and families. Together, we've created opportunities, offered support and given hope to those who need it most.

As we look ahead to the future, let us carry forward the same spirit of compassion and determination that has guided us for the last 30 years. Together, there is no limit to what we can achieve.

Once again, thank you for your support and dedication and for being part of our journey.

With gratitude,



SHAWNA MORRIS, MPA **Chief Executive Officer** 

**OUR MISSION** is to inspire hope and nurture mental health and well-being of children, young adults and families to reach their full potential.

MPACT REPORT 2023-24

**OUR VISION** We envision a world where all children, young adults and their families benefit from mental health services to achieve their full potential. We do this by removing the stigma related to mental health services and providing easy access.



# 2023-2024 ACCOMPLISHMENTS

Providing hope in the form of housing through the renovation of three residential cottages to create 27 units of supportive housing for at-risk young adults, ages 18-25, who have touched the foster care/probation system or are at a high risk of homelessness.

Designed with the well-being of residents in mind, our new housing evokes the warm and communal atmosphere of a college dormitory and can accommodate individuals as well as single parents and families, nearly tripling the number of young adults that Casa Pacifica can support.

This expanded housing is part of Casa Pacifica's Stepping Stones program which assists young people who lack support from family members or other trusted adults. Along with life skills training, the program provides crucial supportive services including case management, mental health services, educational assistance, financial counseling, parenting skills and linkage to community resources.

We were delighted to welcome our young residents into this new supportive housing and look forward to supporting them on their journey to independent adulthood.

We are profoundly grateful to the County of Ventura, Project Homekey and the William and JoAnne Miller Charitable Trust for their thoughtful investment in this important population.











Bolstering our Transitional Youth Services (TYS) program through a grant from the State of California (part of the state's "Children and Youth Behavioral Health" initiative) to fund the training and implementation of the Transition to Independence Process (TIP) model. TIP is an evidence-based practice for preparing and facilitating the transition of at-risk youth and young adults to improve their progress in employment, education, living, emotional well-being and community life functioning. TYS staff will be trained in the TIP process and become equipped to effectively serve our transitional age youth, providing them with developmentally appropriate services and involve them in the process toward greater self-sufficiency and goal achievement.

Expanding our nationally accredited programs and services through the addition of **Moving Forward Together**, which provides integrated supports to help keep families together, and **Enhanced** Care Management, a Medi-Cal benefit that provides extra care management services to children and youth with complex mental and physical health needs.

Achieving national reaccreditation through the Council on Accreditation (COA), an independent, nonprofit accreditor of community-based social service and behavioral health organizations. COA accreditation means an organization exceeds regulatory requirements by embracing nationally recognized standards for ethical practices, financial management, governance and service delivery.

Equally impressive, all Casa Pacifica programs and our Non-Public School (NPS) met or exceeded every standard of the COA as well as National Commission for the Accreditation of Special Education Centers, which ensures that students in special education are provided a safe and effective learning environment. Peer reviewers cited our communication with youth and families, our financial planning, the involvement of our Board and our immaculate facilities as among our many strengths.





Setting the standard for compassionate care and exceptional clinical outcomes, we continue to impact the lives of at-risk children and families in Ventura and Santa Barbara Counties. Since 1994, nearly 52,500 children have been admitted to one of our life-changing programs.

Every 4.1 hours we admit a child into one of our programs, on average 6 a day Our SAFTY (Safe Alternatives for Treating Youth) mobile crisis response team addressed an average of 172 crisis calls a month in Santa Barbara, providing critical, timely intervention. Additionally, 90% of youth discharged from our residential programs successfully transitioned to lower levels of care, underscoring the lasting impact of our comprehensive services.

Securing the agency's future through the establishment of our Hopeful Journey endowment, a dedicated fund that will expand our capacity to serve children, young adults and families for generations to come. The endowment represents a bold investment in our mission, empowering us to expand our programs, drive innovation in youth mental health and sustain life-changing services for generations. By building this lasting legacy, Casa Pacifica is poised to make an even greater impact, year after year.

Being named a "Best Place to Work" for the fourth consecutive year by the Pacific Coast Business Times. This distinction reflects our commitment to fostering a supportive, inclusive, and purposedriven workplace where our team can thrive while making a meaningful difference for at-risk children and families.

After leaving Casa Pacifica:

Casa Pacifica achieves its mission through the generous support of individual and corporate donors, foundations and public and government agencies.

> 18% OTHER

16% GRANTS, EVENTS, CONTRIBUTIONS, **FUNDRAISING** 

> 15% PRIVATE **INSURANCE**

### **PROGRAMS, SERVICES & FUNDRAISING**



of youth are living in a home environment.

5



are enrolled in school.

99.5%

have no contact with law enforcement.



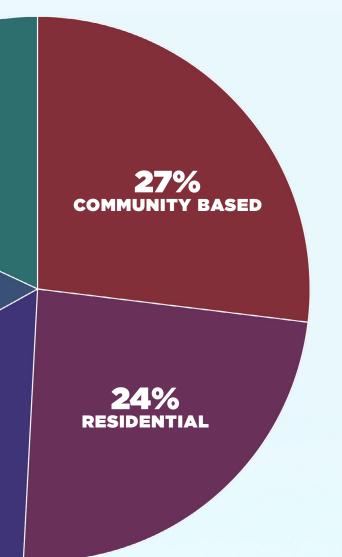
have no need for psychiatric hospitalization.













## CASA PACIFICA® CENTERS FOR CHILDREN & FAMILIES

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